

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Thomas A. GRAY et al.  
Serial No.: 10/631,834  
Filed: August 1, 2003  
For: CONTEXT AWARE CALL HANDLING SYSTEM  
Art Group: 2614  
Examiner: Quynh H. Nguyen

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

July 12, 2007

Sir:

This is in response to the first Office Action dated April 17, 2007. Please amend the above-identified application as listed below and as set forth on the following pages:

**Amendments to the Specification****Amendments to the Claims**

**Remarks** are included following the amendments.